



Tax & Accounting

ATX™ 2024 System Requirements

For best performance, follow the recommended system requirements. To ensure that your workstations meet these requirements, download the System Analysis Tool which is attached to this [Knowledgebase article](#).

Standalone, Workstation, and Workstation/Server Installations

	Base	Better	Best
Operating System	Windows® 10*	Windows® 11*	Windows® 11*
Processor	Intel® Core™ i3 and equivalent processors	Intel® Core™ i5 or better and equivalent processors	Intel® Core™ i7 or better and equivalent processors
Memory (RAM)	8 GB	8 GB	16 GB
Available Hard Disk Space	3 GB	10 GB	10 GB on solid state drive
Computer Monitor (Display)	1024x768	1024x768 or higher	1920x1080
Internet Browser	Google® Chrome™ or Microsoft Edge®	Google® Chrome™ or Microsoft Edge®	Google® Chrome™ or Microsoft Edge®
Authenticator App	You can use any authenticator app that supports a Time-based One-Time Password. Check this list for authenticator apps confirmed to be compatible with the software: Multi-Factor Authenticators for Customers		
Printer	Inkjet (non-W-2/1099 forms); Laser (W-2/1099 forms)	Inkjet (non-W-2/1099 forms); Laser (W-2/1099 forms)	Laser

What's the difference in "Base", "Better" and "Best" configurations?

- **Base:** ATX will install and run correctly in this minimal configuration, but performance may not be suitable for some users.
- **Better:** Enhances performance and application response times to meet the needs of most ATX users.
- **Best:** Recommended for optimum performance, especially for users who prepare complex returns or large numbers of returns.

Operating Systems

- Both 32-bit and 64-bit versions of Microsoft® operating systems are supported.

Note: Windows® 10 end of life is October 14, 2025 and will continue to be a supported operating system for ATX 2024. Please start making plans to upgrade your computers. Windows®11 is only available as a 64-bit operating system. Memory requirements for ATX 2025 will increase.

Internet Connection Required

- High-speed internet connection required for all install types (e.g., DSL, cable modem, T1/T3).

Server-Only Installations

	Base	Better	Best
Operating System	Windows® 10*	Windows Server® 2016*	Windows Server® 2019*
Processor	Intel® Core™ i5 or better and equivalent	Intel® Core™ i7 or better and equivalent	Intel® Core™ i9 or better and equivalent processors
Memory (RAM)	8 GB	16 GB	16 GB
Available Hard Disk Space	10 GB	10 GB on solid state drive	10 GB on solid state drive
Printer	Inkjet (non-W-2/1099 forms); Laser (W-2/1099 forms)	Inkjet (non-W-2/1099 forms); Laser (W-2/1099 forms)	Laser

What's the difference in "Base", "Better" and "Best" configurations?

- **Base:** ATX will install and run correctly in this minimal configuration, but performance may not be suitable for networks with multiple users.
- **Better and Best:** Recommended for better and optimum performance in networked environments where multiple users work simultaneously.

Note: Windows® 10 end of life is October 14, 2025, and will continue to be a supported operating system for ATX 2024. Please start making plans to upgrade your computers. Windows®11 is only available as a 64-bit operating system. Memory requirements for ATX 2025 will increase.

* This product uses .NET Framework 4.8.